

FOR IMMEDIATE RELEASE

EVB Offers Six Ways to Avoid Holiday Shopping Scams

[Tappahannock, Virginia] – In the wake of recent data breaches, shoppers should be on high alert while purchasing their presents this holiday season.

"While millions of credit and debit card transactions are conducted safely every day, it's important that consumers are aware of the potential for holiday scams," said Kia Ware, Chief Information Officer and Senior Vice President.

EVB offers the following tips to help consumers keep their information safe whether shopping online or in the store:

- **Monitor your account.** Use online and mobile banking to keep an eye on your transactions, especially during the holidays. Notify the bank right away if there's any fraudulent activity.
- **Beware of phishing scams.** During the holidays, criminals will create a fake email for a deal that's too good to be true. If you click on any links within the email, you may be downloading malware onto your computer or you may be asked for payment information that could lead to fraud.
- Limit large sums of cash. Even though we've seen financial crime migrate from physical to cyber, customers should be careful not to carry around large sums of cash when shopping. A bank will make you whole if there's fraud against your account. If cash is stolen, your money is gone.
- Secure your internet connection. If shopping online, make sure you do so from a password protected Wi-Fi network. Never access online banking from a public Wi-Fi network.
- **Shop safely.** Before making an online purchase, make sure the website uses secure technology. When you are at the checkout screen, verify that the web address begins with https. Also, check to see if a tiny locked padlock symbol appears on the page.
- **Read the site's privacy policies.** Though long and complex, privacy policies tell you how the site protects the personal information it collects. If you don't see or understand a site's privacy policy, consider doing business elsewhere.

EVB, founded in 1910, is a wholly-owned bank subsidiary of Eastern Virginia Bankshares, Inc., a bank holding company headquartered in Tappahannock, Virginia. EVB operates twenty-one full service

branches throughout Eastern and Central Virginia. Eastern Virginia Bankshares, Inc. recently completed the acquisition of Virginia Company Bank with three branches located in Newport News, Hampton and Williamsburg. EVB is a community bank focused on providing financial services; including investments, mortgages and insurance; to consumers and small- to medium-sized businesses. For more information, visit <u>www.bankevb.com</u>.



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